

Important COVID-19 Update from Endodontic Associates

Dear Valued Patients,

We appreciate the trust that you have placed in us to care for you and your dental health needs. We are closely monitoring the Centers for Disease Control and Prevention (CDC), World Health Organization (WHO) and local health department statements regarding the coronavirus (COVID-19) and following the guidelines. The wellbeing and safety of our patients, their families, and our team members is our top priority. Throughout our many years of serving you, you've trusted us to keep the highest levels of cleanliness, sanitation, and sterilization. We've built on the many procedures we've long had in place to further strengthen our approach in this current moment.

What Endodontic Associates is doing:

- As per standard protocol, we are continuing to follow all of the CDC guidelines for sterilization and disinfection of all instruments, dental chairs, countertops, etc.
- All employees are practicing good hygiene to include wearing masks, gloves and frequent handwashing.
- Increasing the frequency of our cleaning procedures and disinfecting of common areas.
- Incorporating HEPA air filtration within the treatment areas.
- Making hand sanitizer available to all patrons of the office.
- All individuals (patients and staff) will be screened for illness before entering the office. If you have any symptoms including, but not limited to fever, cough, & shortness of breath, your appointment should be rescheduled. For your safety and others, we will be taking your temperature to ensure you do not have a fever above **100.4 degrees F (38C)**.

What you can do to help:

- If you are sick, please call and reschedule your appointment for when you are feeling better.
- Wash your hands frequently and cover your mouth with your arm when you sneeze or cough.
- Please let us know when you have arrived for your appointment by phone or by knocking on our door. If you arrive early for your appointment, we ask that you wait outside in your vehicle and call our office to notify us of your arrival. Once the prior patient has left the waiting room and we have completed our sanitization procedures, we will welcome you in for your appointment.
- It is important that you complete your registration forms prior to arriving in the office at your scheduled time. Please call our office if you are having trouble printing the forms from our website.
- We support the strategy of social distancing. Please only bring someone with you if absolutely necessary (driver, guardian, etc.). Please no children. Again, the fewer people together in the waiting room the better.

We will continue to be extremely proactive in monitoring updates and protocols suggested by the CDC, local Departments of Public Health, and World Health Organization to best ensure the safety of our patients, their families, and team members. We appreciate you and are grateful for your efforts! We know that these and other changes may be inconvenient for both you and our office. However, we are confident that together we can protect your health and make a difference in our community. If you have any additional questions, please call our office. Again, thank you for your understanding and cooperation.